

Casita Alegría – Las Brisas, Manzanillo



Roca del Mar Condo Rules

DEAR RENTER:

1. Any renter shall be obliged not to engage in acts or omission that have as a consequence that your unit or common property is anti-hygienic or unpleasant to the eye, and not to incur in acts or omissions that cause annoyance to the occupants of other units.

- Pets are not allowed under any circumstances for rentals or guests.
- If you use sound equipment, it must be kept at low volume so that it does not cause discomfort to other condominium guests.
- It is forbidden to hang clothes or towels to dry outside the units (terraces, bushes, etc.) or place cables or cords for this purpose that can be seen from the outside.

2. The pool is common property so the regulations for the use of the pool and common areas must be respected. All users must observe the following provisions.

- The hours of use for the pool are from 9:00 a.m. to 9:30 p.m. The pool is maintained during off hours and must not be used outside of the established hours.
- It is forbidden to bring food and / or drinks to the edge of the pool and / or to the snack bar in the pool palapa. Food and drinks must be consumed at the tables and chairs that are in the social area in the large palapa.
- It is forbidden to carry around the pool any glass bottles, glasses, plates, bowls or any object that when broken causes danger of injury to other

users.

- It is strictly forbidden to wear inappropriate clothing in the pool such as underwear, dresses, pants or skirts. Proper swimwear is to be worn at all times.
- The armchairs and loungers are available to people who wish to rest or sunbathe. It is forbidden to move them to the beach, the lawn or to take them to the units or use them in a manner other than what they are intended for. The same applies to the tables in the palapa and they also are not allowed to be taken to the beach.
- Minor children must always be accompanied by an adult. All children under 3 years old must use a suitable diaper to enter the pool.
- All users must go to the shower before using the pool.
- The lawn and gardens are maintained for the visual enjoyment of all and are not to be used to play sports. These types of activities should be carried out on the beach.

3. With the sole purpose of safeguarding the safety of all and achieving optimal control of stays, ALL GUESTS are required to inform the administration immediately upon their arrival and departure from the Condominium.

- THE MAXIMUM OCCUPANCY LIMIT ALLOWED PER UNIT IS THAT WHICH IS AGREED BETWEEN THE RENTER AND THE OWNER.
- The minimum stay per rentals is 7 days.
- It is important to notify the administration in advance of you or your guests arrival so that we can ensure that your unit in the best possible condition.
- For all rentals and guests it is mandatory to go to the administration office upon arrival to register in the incoming log. In the case of rentals or guests, it is mandatory that they register their stay in Roca del Mar. If they do not properly register, they will not be given access to enter or stay.
- For any change in your regularly scheduled maid service, it is necessary to request the change at least 24 hours in advance, otherwise it will not be possible to accommodate your request.
- The administration does not have supplies (toiletries, toilet paper, towels, bed linens, batteries, cables, garbage bags, etc.) provide to you as this the responsibility of the owner and/or your personal responsibility.
- The administration of the condominium will not be responsible for lost or forgotten valuables.

PLEASE READ **HOUSE RULES** FOR CASITA ALEGRIA BELOW:

HOUSE RULES

CASITA ALEGRÍA

Third-Party Bookings:

Because of the various booking agency policies (VRBO, AirBnB, etc.), third party bookings are not permitted, and it is required that the person making the booking be the person to check in for the booking and stay throughout the booking.

Roca del Mar Administration:

Should you need assistance, please contact the front desk at Roca del Mar via WhatsApp: +52 314 182 2846 in English or Spanish

Keys:

You will be provided one set of keys upon arrival & registration at the front desk. You will be required to provide ID (passport for non-citizens/residents), and House Rules compliancy verification will be performed prior to receiving keys.

Upon check-out, please return the keys and notify the front desk that you are leaving. For everyone's safety, please do NOT give your keys to anyone outside your rental party.

Lost keys:

Stuff happens. If the keys are lost, the locks will be completely replaced and re-inserted. You will be charged the full amount for this unfortunate incident.

Check in/Check Out:

Sunday – Friday: Check-in is between 1pm -9pm, and check-out is by 11am.

Saturdays: Check-in is between 4pm – 9pm, and Check-out is by 10am.

If you are arriving slightly earlier, or need a later check-out, please check with me first and/or contact the Roca del Mar front desk.

WiFi:

Once people are checked in, the most important question is... WiFi

Internet: Casa Alegría

PW: RocadelMar2022

Parking:

There is no designated parking at Roca del Mar, but there is usually ample street parking. There is also a public parking lot down the street on the other side from Roca del Mar, a 2-minute walk.

Supplies:

Guests are provided with a starter pack of household supplies that should last at least a week, including toilet paper, trash bags, dish soap and coffee. Should you need more, we kindly ask that you do what you do at your own home and make a run for the

market to get more! Conveniently, there is an OXXO 120 seconds from the condo that will have just about anything you need. If there are any kitchen utensils or supplies you feel you need, please just ask and we'll figure it out together!

Water:

You can use the water from the tap to brush your teeth and shower, sin problema. And probably, quite honestly, to drink. HOWEVER, there is a large "garrafon" (5-gallon/19-litres) of water in the kitchen for you to consume. When you run out, please contact the front desk and ask them to bring you a new garrafon.

Cleaning:

Whilst a thorough professional cleaning is done between each guest stay (and weekly for guests staying longer than 7 days), prior to leaving, please put all bath towels on the floor of the bathroom and leave sheets on the bed. It will help to get through the cleaning process quicker and helps keep cleaning costs down for you and future guests. If you would like more frequent cleaning, there is a charge of 200MXN per day. 24-hour notification is required.

Laundry:

There is a 2-in-1 washer/dryer available on premise. HOWEVER, it is not great with large loads, so please use it for small, personal items – not sheets or towels – and use the QUICK WASH function. Do not use the dryer function. You will have better luck hanging the laundry to dry.

Laundry supplies are available; if you require special soap, please feel free to pick some up at the local groceries.

For sheets/towels and large loads, there is a LAVANDERÍA diagonally across the street from the Roca del Mar, LAVANDERÍA de JESÚS (2 minute walk). The cost is 20 MXN per KG. Your laundry will be ready the following day. Super easy. Super cheap. Super convenient. Super socially responsible.



Electricity:

Electricity is probably the most precious commodity in Mexico. As such,

- Please switch off lights, unplug electronics and appliances when it's not in use or when leaving the house.
 - Do NOT leave the A/C units running all day, and please be sure to have windows and doors closed to the bedrooms when in use. Please use the A/C units only at night, if needed, and use the timer feature.
 - Do not use the washer-dryer more than once per week, and do not use the dryer feature...your clothes will air dry faster than using this "economic" unit.
- All in all, just be considerate of electricity use. I thank you, and Mother Nature will thank you as well!

Sliding Glass Doors:

New doors have been installed. Please be gentle when opening and closing them. When the unit is unoccupied, please be sure to lock the screen and/or glass doors or risk having "mapaches" (raccoons) visit you in the middle of the night! They are very smart creatures!

Plumbing:

The easiest way to disrupt an enjoyable stay is a plumbing problem. To prevent this, we kindly ask that you not flush anything that isn't "natural". Please place toilet paper, sanity napkins and paper towels in the sanitary bin located in the bathroom. I simply want to ensure you have a royal flush kind of holiday.

If you do have a plumbing problem, please contact the front office to help fix it.

Animals:

PETS ARE NOT ALLOWED IN ROCA DEL MAR. If you arrive with a pet, you will not be given keys and you will not be refunded. If you sneak your pet in, you will be asked to leave without a refund. This is a condo rule and NON-NEGOTIABLE.

If you see pets, they are property of Roca del Mar OWNERS.

Occupancy:

Pricing is based on 2 adults. The maximum number of guests at Casita Alegria is 4 adults. NO CHILDREN ARE ALLOWED. It is understandable that, for a whole variety of reasons, you may want additional guests to stay in the place. There is a USD\$20/per person/per night additional fee.

Kids:

Casita Alegria is a vacation rental for adults only. Children are NOT ALLOWED.

Beds:

The master bedroom is equipped with a king-sized bed.

The guest bedroom has 2 twin beds, which, when pushed together, make a king. At the time of your reservation, or at least 24 hours prior to your arrival, please inform me how you would like the beds arranged so that it can accommodate you and your guests.

Noise:

Aside from the lulling sounds of the ocean waves, Roca del Mar is pretty quiet. We like it that way. Please be considerate of the neighbors. No need to yell or blast music or the TV. I, and all my neighbors, appreciate your consideration and cooperation!

Smoking:

There is NO SMOKING inside the condo. If you want to smoke cigarettes/vapes, please do so on the patio and close the glass doors to prevent smoke going into the condo. Smoking inside will result in a partial forfeiture of your damage deposit.

Security:

To ensure full safety of you and your belongings, please double-lock the front door to the condo and close & lock the sliding glass doors as a precautionary measure when you head out for the day.

Camera:

There is a security camera located in the front of the condo that provides visibility to the front door. It is for your protection to ensure that unexpected/unwanted guests do not enter the condo.

Trash:

There are garbage bins in the bathrooms, bedrooms and under the kitchen sink. Trash is collected every morning on the street. There is a large garbage bin in the bodega; feel free to empty your kitchen/bedroom/bathroom garbage in the big bin and ask the maid to take it out weekly if/when it is full. Manzanillo has a hot and humid climate, and things tend to "bio-degrade" rapidly, which welcomes all kinds of creatures. Help me keep Casita Alegria pest-free.

Drugs:

What you do in your personal time is entirely up to you, but when staying at Casita Alegria there is a strict no-drug-use policy. This is just the law... not so much one of our rules.

Damages:

Accidents happen. If something happens, just advise me or the administrators. Chances are we can fix them as effortlessly as possible which also means better chances of having your full security deposit returned too.